

Esta O. Callaham
President
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Chairman of Board
Angela Whisenhunt
Secretary/Treasurer



Jerry Whisenhunt
*Plant Manager &
Board Member*
Biff Teel
*Vice President &
Assistant Plant Manager*

BROKEN BOW, OKLAHOMA 74728
580-584-3356 . FAX: 580-584-9009

Ms. Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 12th Street SW
Washington, D.C. 20554

Ms. Karen Majcher
Vice President – High Cost Low Income Division
Universal Service Administrative Company
2000 L Street NW, Suite 200
Washington, D.C. 20036

Received & Inspected
JUN 26 2012
FCC Mail Room

RE: WC Docket No. 10-90: Annual Reporting Requirements for High-Cost Recipients §54.313 (a)(2) through (a)(6) and (h)

Pursuant to Section 54.313(a)(2) through (a)(6) and (h) of the Federal Communications Commission's rules, enclosed are the 2012 annual reporting requirements and certifications for Pine Telephone Co Inc, Study Area Code 432017.

Pine Telephone Co Inc is a state-designated ETC. For its July 2, 2012 submission the attachment summarizes the relevant information for §54.313 (a)(2) through (a)(6). For 54.313(a)(2) though (a)(3) the information was not required to be collected during 2011 by the state commission, and therefore is exempted pursuant to paragraph 10 of Connect America Fund, WC Docket No. 10-90 et al., Order, 27 FCC Rcd 606, 608 (2011). The only relevant report required by the state commission is attached and pertains to 54.313(a)(4). It is a Quality of Service Report that indicates the number of trouble reports per 100 lines. Pine Telephone Co Inc is also submitting the required certifications for 54.313(a)(5) and (a)(6).

Additionally, Pine Telephone Co Inc has attached the requested rate floor information covered in Section 54.313(a)(h).

Should you have any questions, please contact me via email at oct@pine-net.com or by phone at 580-584-3100.

Sincerely,


Esta O Callaham

No. of Copies rec'd _____
List ABOVE

Annual Reporting Requirements pursuant to § 54.313(a)(2)-(6)

WC Docket No. 10-90

§ 54.313(a)(2) – Outage reporting

- ☒ My company was not required to collect this information in 2011.
- ☐ My company collected this information pursuant to state utility commission requirement.
A copy of the report is attached.

§ 54.313(a)(3) – Unfulfilled service requests

- ☒ My company was not required to collect this information in 2011.
- ☐ My company collected this information pursuant to state utility commission requirement.
A copy of the report is attached.

§ 54.313(a)(4) – Customer complaints per 1000 connections

- ☐ My company was not required to collect this information in 2011.
- ☒ My company collected this information pursuant to state utility commission requirement.
A copy of the report is attached.

§ 54.313(a)(5) – Service quality standards and consumer protection rules

I certify that the reporting carrier is in compliance with applicable service quality standards and consumer protection rules.

§ 54.313(a)(6) – Ability to function in emergency situations

I certify that the reporting carrier can function in emergency situations as set forth in 47 CFR §54.202(a)(2). Specifically, the reporting carrier has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

I am authorized to make this certification on behalf of the company named above and, to the best of my knowledge the information reported on this form is accurate. This certification is for the study area(s) listed below. **(Please enter your Company Name, State and Study Area Code)**

Company Name	State	Study Area Code
Pine Telephone Co Inc	Oklahoma	432017

(If necessary, attach a separate list of additional study areas and check this box.)

☐

Signed,


[Signature of Corporate Officer]

Date:

6-22-12

Esta O Callaham

[Printed Name of Corporate Officer]

President

[Title of Corporate Officer]

Carrier's Name Pine Telephone Co Inc

Carrier's Address P O Box 548 Broken Bow, OK 74728

Carrier's Telephone Number (580) 584-3355

Rate Floor Template

Certification of Officer as to the Accuracy of the Data Reported for the Rate Floor Data

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the actual rate floor data reported ; and, to the best of my knowledge, the information reported on this form is accurate.

Name of Reporting Carrier Pine Telephone Co Inc

Signature of authorized officer

Esta O Callahan

Date

6-22-12

Printed name of authorized officer

Esta O Callahan

Title or position of authorized officer

President

Telephone number of authorized officer: (580) 584-3100 ext.

Study Area Code of Reporting Carrier

432017

Filing Due Date for this form
(mm/dd/yyyy)

7/1/2012



I certify that our company receives or is projected to receive High Cost Loop Support or High Cost Model Support in 2012 and has no monthly residential rates (plus charges as defined) less than \$10.

PINE TELEPHONE CO			
MONTHLY TROUBLE REPORT			
Jan-11			
EXCHANGE	# OF	# OF	PERCENTAGE
	TROUBLE REPORTS	ACCESS LINES	
420/OAKHILL	35	740	4.73%
494/HOCHATOWN	16	555	2.88%
584/BROKEN BOW	87	2858	3.04%
835/EAGLETOWN	19	341	5.57%
981/WRIGHT CITY	27	442	6.11%
TOTAL	184	4936	3.73%

PINE TELEPHONE CO			
MONTHLY TROUBLE REPORT			
Feb-11			
EXCHANGE	# OF	# OF	PERCENTAGE
	TROUBLE REPORTS	ACCESS LINES	
420/OAKHILL	27	736	3.67%
494/HOCHATOWN	20	541	3.70%
584/BROKEN BOW	90	2774	3.24%
835/EAGLETOWN	34	338	10.06%
981/WRIGHT CITY	14	435	3.22%
TOTAL	185	4824	3.83%

PINE TELEPHONE CO			
MONTHLY TROUBLE REPORT			
Mar-11			
EXCHANGE	# OF	# OF	PERCENTAGE
	TROUBLE REPORTS	ACCESS LINES	
420/OAKHILL	59	730	8.08%
494/HOCHATOWN	40	542	7.38%
584/BROKEN BOW	112	2767	4.05%
835/EAGLETOWN	26	339	7.67%
981/WRIGHT CITY	23	434	5.30%
TOTAL	260	4812	5.40%

PINE TELEPHONE CO			
MONTHLY TROUBLE REPORT			
Apr-11			
EXCHANGE	# OF	# OF	PERCENTAGE
	TROUBLE REPORTS	ACCESS LINES	
420/OAKHILL	68	731	9.30%
494/HOCHATOWN	41	541	7.58%
584/BROKEN BOW	162	2788	5.81%
835/EAGLETOWN	32	335	9.55%
981/WRIGHT CITY	46	439	10.48%
TOTAL	349	4834	7.22%

PINE TELEPHONE CO			
MONTHLY TROUBLE REPORT			
May-11			
EXCHANGE	# OF	# OF	PERCENTAGE
	TROUBLE REPORTS	ACCESS LINES	
420/OAKHILL	71	721	9.85%
494/HOCHATOWN	24	549	4.37%
584/BROKEN BOW	198	2785	7.11%
835/EAGLETOWN	25	327	7.65%
981/WRIGHT CITY	41	432	9.49%
TOTAL	359	4814	7.46%

PINE TELEPHONE CO			
MONTHLY TROUBLE REPORT			
Jun-11			
EXCHANGE	# OF	# OF	PERCENTAGE
	TROUBLE REPORTS	ACCESS LINES	
420/OAKHILL	41	707	5.80%
494/HOCHATOWN	49	540	9.07%
584/BROKEN BOW	91	2782	3.27%
835/EAGLETOWN	20	327	6.12%
981/WRIGHT CITY	23	427	5.39%
TOTAL	224	4783	4.68%

PINE TELEPHONE CO			
MONTHLY TROUBLE REPORT			
Jul-11			
EXCHANGE	# OF	# OF	PERCENTAGE
	TROUBLE REPORTS	ACCESS LINES	
420/OAKHILL	32	697	4.59%
494/HOCHATOWN	29	541	5.36%
584/BROKEN BOW	122	2774	4.40%
835/EAGLETOWN	29	328	8.84%
981/WRIGHT CITY	46	419	10.98%
TOTAL	258	4759	5.42%

PINE TELEPHONE CO			
MONTHLY TROUBLE REPORT			
Aug-11			
EXCHANGE	# OF TROUBLE REPORTS	# OF ACCESS LINES	PERCENTAGE
420/OAKHILL	46	692	6.65%
494/HOCHATOWN	43	549	7.83%
584/BROKEN BOW	143	2764	5.17%
835/EAGLETOWN	31	328	9.45%
981/WRIGHT CITY	28	414	6.76%
TOTAL	291	4747	6.13%

PINE TELEPHONE CO			
MONTHLY TROUBLE REPORT			
Sep-11			
EXCHANGE	# OF TROUBLE REPORTS	# OF ACCESS LINES	PERCENTAGE
420/OAKHILL	40	746	5.36%
494/HOCHATOWN	15	561	2.67%
584/BROKEN BOW	133	2895	4.59%
835/EAGLETOWN	32	330	9.70%
981/WRIGHT CITY	16	424	3.77%
TOTAL	236	4956	4.76%

PINE TELEPHONE CO			
MONTHLY TROUBLE REPORT			
Oct-11			
EXCHANGE	# OF	# OF	PERCENTAGE
	TROUBLE REPORTS	ACCESS LINES	
420/OAKHILL	28	699	4.01%
494/HOCHATOWN	25	553	4.52%
584/BROKEN BOW	100	2799	3.57%
835/EAGLETOWN	21	322	6.52%
981/WRIGHT CITY	17	409	4.16%
TOTAL	191	4782	3.99%

PINE TELEPHONE CO			
MONTHLY TROUBLE REPORT			
Nov-11			
EXCHANGE	# OF	# OF	PERCENTAGE
	TROUBLE REPORTS	ACCESS LINES	
420/OAKHILL	44	675	6.52%
494/HOCHATOWN	33	553	5.97%
584/BROKEN BOW	135	2755	4.90%
835/EAGLETOWN	25	321	7.79%
981/WRIGHT CITY	26	402	6.47%
TOTAL	263	4706	5.59%

PINE TELEPHONE CO			
MONTHLY TROUBLE REPORT			
Dec-11			
EXCHANGE	# OF	# OF	PERCENTAGE
	TROUBLE REPORTS	ACCESS LINES	
420/OAKHILL	33	668	4.94%
494/HOCHATOWN	33	552	5.98%
584/BROKEN BOW	140	2724	5.14%
835/EAGLETOWN	18	316	5.70%
981/WRIGHT CITY	14	399	3.51%
TOTAL	238	4659	5.11%